

# The effect of staff training on the amount of sound pollution in the intensive care unit

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## Abstract

**Context:** Sound pollution is a common problem in intensive care units (ICUs) with unfavorable consequences.

**Aims:** The aim of the current study was to determine the effect of staff training on the amount of sound pollution in the ICU.

**Setting and Design:** This quasi-experimental study was conducted in the ICU of Rouhani Hospital in Babol.

**Materials and Methods:** Level of equivalent (leq) sound was measured in three work shifts for 2 weeks, before and after training, in 2 workdays and a holiday, using a systematic network stationing method. The sample size was determined based on the days of measurement, work-shift, and measuring stations ( $6 \times 3 \times 10 = 180$ ). Indirect training was performed. A 2-week opportunity was given to study materials.

**Statistical Analysis Used:** Data were analyzed using paired *t*-test and RMANOVA.

**Results:** Following the training, the mean leq in all stations (ten stations) decreased from 67.21 to 62.11 dB ( $P = 0.002$ ).

**Conclusion:** Although the amount of sound pollution decreased significantly after training, it was still higher than standard. To achieve the desired level of sound, continuous monitoring of sound at intervals of 6 months, along with structural engineering and equipment, is suggested.

**Keywords:** Intensive care unit, Sound pollution, Training

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## INTRODUCTION

Patients admitted to the intensive care unit (ICU) are at risk from unpleasant experiences due to several factors, including pain, sleep disturbances, painful medical interventions, and sounds in the ward.<sup>[1]</sup> An undesirable and annoying sound is a mental concept influenced by cultural and social factors and individual and attitudinal characteristics.<sup>[2]</sup> Many hospital staff believe that high and permanent sounds such as ventilator physiologically and psychologically have

adverse effects on the health of patients.<sup>[3]</sup> These negative effects include increased blood pressure, ischemic heart disease, pain management disorders, increased duration of hospitalization, and delayed wound healing.<sup>[4,5]</sup> On the other hand, >30% of patients admitted to ICUs have attention-deficit disorder and dizziness due to increased voice and sleep disturbance so that the need for sedation and invasive methods in these patients increases.<sup>[6]</sup> Excessive sound (over 50 dB) can also increase the acid secretion

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of the stomach and impair the ability of the body to deal with infections.<sup>[7]</sup> Voice above the permissible threshold, in addition to the deterioration of the patient, can have negative effects on the staff and leads to increase in heart rate, tension, stimulation, and distress of nurses.<sup>[4]</sup> Increasing the stress of employees when providing care services increases the incidence of medical errors.<sup>[7]</sup>

To take into account the exposure time of individuals with different sound levels, weighted average time variations of sound are considered, that is called the level of equivalent (leq) sound.<sup>[8]</sup> The World Health Organization has stated that the level of sound within hospitals is <35 dB at day and 30 dB at night.<sup>[6]</sup> The findings of a study showed that nursing and medical staffs produce 30%–60% of the sounds in the hospital.<sup>[7]</sup> However, 34% of the sources of sound production are completely avoidable and 28% are somewhat avoidable.<sup>[4]</sup>

There are various strategies for dealing with sound pollution, such as changing the design of building engineering based on sound reflection and changing equipment design and training staff.<sup>[9]</sup> Employee training seems to be the easiest and least costly one. Learning simple ways such as closing doors and quiet talking can help reduce sound levels.<sup>[10]</sup> Various studies have shown the effectiveness of training staff in the ICU on the degree of sound pollution.<sup>[11,12]</sup> However, in one study, this effect has not been observed.<sup>[9]</sup> In our country, in several descriptive studies, the status of sound pollution in special sectors has been studied and in all of them, they were above the standard.<sup>[1,13-15]</sup> Only one study investigated the effect of peer training on sound pollution management on neonatal ICU with physicians and nurses as its audiences.<sup>[16]</sup> The aim of the current study was to determine the effect of staff training on the amount of sound pollution in adult ICU and its audience was all staff including physicians, nurses, assistants, secretaries, and ward workers.

## MATERIALS AND METHODS

This is a quasi-experimental study conducted in the ICU of Rouhani Hospital in Babol in 2016 (with IRCT code 2016052728101N1). First, leq sound was measured in three work shifts in the morning (8–12), in the evening (16–20), and at night (20–24), for 2 weeks, before and after training, in 2 workdays and a holiday, respectively, Saturday, Tuesday, and Friday, using a systematic network stationing method by Sound Level Meter, Model Cel440 Made of UK. Before the above measurements, calibration of the acoustic calibrator was carried out under expert supervision. The noise pollution was determined using a regular network stationing method, and measuring the A (human hearing range).<sup>[17]</sup>

Thus, the area of 250 m<sup>2</sup> was divided into 5 m × 5 m and the center of this square was marked and considered as a sound recording station. In this way, 10 stations were recorded for sound level and the equivalent level of sound was recorded in the checklist. Since sound measurements at each station were performed for half an hour,<sup>[17]</sup> an additional hour was added to the time intervals (morning 7:30–12:30; evening 16–21; night 21–2). The sample size or frequency of measurement was determined 180 times (6 × 3 × 10 = 180) based on the measured days (6 days), work shift (3 times), and measurement stations (10 stations). The personnel sampling method was census. The staff included three physicians, 30 nurses, seven assistants, one secretary, and three ward employees, a total of 44 people.

The purpose of study was explained to the staff and told them that they can be excluded, whenever they want. All participants were assured that the information obtained will remain confidential; and the oral and written informed consent was obtained from them. Following initial measurements, noise pollution outcomes and its reduction methods were indirectly trained the staff, through the provision of educational pamphlets, installing a CD in the ward computer and putting up posters at the entrance to the ward and a 2-week opportunity was given to study the materials. The educational package was provided by referring to specialized books and articles. Its content includes physical and psychological complications of long and prolonged noises on patients and nurses, voice sources in the ICU, and voice reduction solutions. The validity of the content was approved by five members of the scientific community. The reason for choosing an unconventional method was that according to some previous studies, there was no significant difference between the effectiveness of the two methods of in-person training and nonattendance (educational package), or even in some cases, the nonface-to-face approach was more effective.<sup>[18-20]</sup> Immediately, after the training (after 2 weeks),<sup>[10]</sup> leq sound was re-evaluated. Since this training was not carried out by the hospital authorities, there was no reason for fear or lack of job security. Training materials for most of the staff were observed personally by the researcher. In a small number that was not personally observed, verbal questionnaire was assured.

This study was approved by the Ethics Committee of Mazandaran University of Medical Sciences with code IR.MAZUMS.REC.95.2130.

Data were analyzed using IBM SPSS software version 21.0 (Released 2012. IBM Corp, Armonk, NY), descriptive statistics (mean, standard deviation), and inferential statistics (paired *t*-test, RMANOVA).

## RESULTS

The factors that may have contributed to the degree of noise pollution before and after training (confounding variables) were recorded in the checklist [Table 1].

Table 1 shows that there was no significant difference between the confounding variables before and after the intervention.

Paired *t*-test showed that at each station, leq sound after training significantly decreased [Table 2]. The average leq of the total stations (10 stations) also decreased significantly after training (62.11) than before training (67.21) ( $P = 0.002$ ).

RMANOVA test showed that there was no significant correlation between the level of sound pollution in different measurement days before training ( $P = 0.423$ ). However, this relationship was meaningful after intervention ( $P = 0.02$ ) so that the sound level on Tuesday ( $64.44 \pm 1.01$ ) was significantly higher than the rest of the day (Saturday,  $58.94 \pm 3.12$  and Friday,  $62.97 \pm 2.83$ ) ( $P = 0.005$ ).

Furthermore, RMANOVA test showed that there was no significant relationship between sound pollution and work shift before and after intervention.

**Table 1: Confounding variables**

| Variables                                      | Mean±SD         |                | P     |
|--|-----------------|----------------|-------|
|  | Before training | After training |       |
| The number of patients connected to ventilator | 4.61±1.53       | 4.55±1.75      | 0.843 |
| The number of patients Admission               | 10.22±0.548     | 10.61±0.501    | 0.201 |
| Discharge                                      | 0.83±1.2        | 0.5±0.92       | 0.468 |
| Patient visit                                  | 0.72±0.895      | 0.5±0.61       | 0.271 |
| The number of nurses                           | 8.39±7.31       | 8±8.19         | 0.611 |
| The number of resuscitation                    | 6.39±0.916      | 6.88±0.582     | 0.583 |
|  | 0±0.00          | 0.55±0.23      | 0.317 |

SD: Standard deviation

**Table 2: Frequency the level of equivalent sound(leq) distribution, before and after training, by separation of measurement stations**

| Stations   | Leq             |                | Paired <i>t</i> -test |
|------------|-----------------|----------------|-----------------------|
|            | Mean±SD         |                |                       |
|            | Before training | After training |                       |
| Station 1  | 67.27±2.28      | 61.76±3.24     | $P < 0.001$           |
| Station 2  | 67.55±1.97      | 61.95±2.76     | $P < 0.001$           |
| Station 3  | 67.24±1.95      | 63.48±3.56     | $P = 0.002$           |
| Station 4  | 67.31±1.94      | 63.17±3.42     | $P < 0.001$           |
| Station 5  | 66.95±2.06      | 63.06±3.96     | $P = 0.004$           |
| Station 6  | 66.96±2         | 62.34±4.09     | $P < 0.001$           |
| Station 7  | 67.31±1.96      | 61.02±3.74     | $P < 0.001$           |
| Station 8  | 66.7±1.83       | 61.21±4.34     | $P < 0.001$           |
| Station 9  | 66.84±1.86      | 61.66±4.46     | $P < 0.001$           |
| Station 10 | 67.93±2.08      | 61.51±4.02     | $P < 0.001$           |

SD: Standard deviation, leq: Level of equivalent

## DISCUSSION

In this study, after training the staff, sound pollution was significantly reduced. However, still, it does not meet standards. The vast majority of studies conducted in our country are descriptive, and in all of them, the volume of sound in the ICU and other wards of the hospital is higher than the standard in a range of 57–68.68 dB.<sup>[1,14,15]</sup> Only one interventional study was conducted in the Isfahan neonatal ICU where the level of sound was reached from 86.7 to 74.9 dB.<sup>[16]</sup> In the above study, sound pollution was significantly higher than other studies.

The findings of the current study, regarding to the effectiveness of training to employees on reducing the amount of sound pollution, are consistent with the results of study by Connor and Ortiz and Ramesh *et al.*<sup>[3,21]</sup> In the Ramesh *et al.*'s study, intervention included staff training, associated with low-costs environmental changes.<sup>[21]</sup> In the Connor and Ortiz's study, the average sound changed from 65 dB before training to 61.3 dB after training.<sup>[3]</sup>

The results of this study are contrast with the Milette's study, conducted in the pediatric care unit. In her study, the average sound changed from 15.58 dB before training to 58.46 dB after training ( $P = 0.118$ ).<sup>[10]</sup> On the other hand, the rate of sound pollution increased significantly after training, compared with pretraining. The researchers cited it as higher number of patients and nurses in the posttraining phase than before the training.<sup>[10]</sup>

According to the findings of this study, there was no significant difference between sound pollution at different work shifts (morning, evening, and night), this finding is consistent with the Hokmabadi *et al.*, in Bojnurd,<sup>[22]</sup> and Zonouzi in Tehran,<sup>[23]</sup> whereas inconsistent to the studies by Jafari *et al.* and Asgharnia *et al.*<sup>[14,17]</sup> The Jafari *et al.*'s results show the mean equivalent sound level at the evening shift was significantly higher than in the morning, but in the study of Asgharnia *et al.*, it was more in the morning. This inconsistency could be related to performing the current study in the ICU of cardiac surgery and the absence of attendants and companions. However, in the study of Jafari *et al.* and Asgharnia *et al.*, sound measurement was performed in all wards of the hospital and caused the increase in sound by crowds of patients, visitors, and companions mentioned.

The results showed that there is a significant difference between sound pollution in different days of the week (Saturday, Tuesday, and Friday). This finding is consistent with the Abbasi *et al.*'s study in Isfahan<sup>[1]</sup>

and Asgharnia *et al.* in Babol<sup>[14]</sup> and is contrast with the Hokmabadi *et al.* in Bojnourd.<sup>[22]</sup> In Abbasi's study, the level of leq during the week was more than the end of the week, and in the study of Asgharnia *et al.*, it was higher in work days than that of holidays. The fact that most selected surgeries in the ward are performed on Saturdays and Sundays, and the time taken to remove the patient's tube trachea is usually 2 days after surgery is one of the reasons for increasing the leq on Tuesday than that of on Saturday and Friday.

## CONCLUSION

The results of the current study indicate the level of sound in the ICU is higher than standards and needs special attention. Therefore, continuous training of employees, the adoption of technical engineering measures for the equipment and the structure of the hospital, and the elimination of the deficiency of the sound producer equipment seems necessary. Finally, to assess the effectiveness of these measures, continuous monitoring of sound at intervals of 6 months to 1 year is one of the recommendations of this study.

## Conflicts of interest

There are no conflicts of interest.

## Author contributions

KZ designed the study, advised on the analysis and drafted the manuscript. HA A, JY and ZT advised on the study design, helped to analyse and interpreted the data. All authors read and approved the version submitted.

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