

APPENDIX 1.

AJA Paramedical Student Satisfaction Inventory (APSSI)

Dear Student,

This questionnaire has been developed by the research team of AJA University of Medical Sciences (Ethics Code: **IR.AJAUMS.REC.1403.239**) to assess satisfaction of paramedical students with educational services and welfare–cultural facilities at the university. Your cooperation in completing this questionnaire will greatly assist experts and specialists in this field to develop or modify educational content or implement other necessary and effective interventions. Therefore, we kindly request you to answer the questions carefully within a maximum of 10 minutes of your valuable time. You are not required to provide your first or last name; all information will be kept confidential and accessible only to the research team. Hence, please be assured that your information will not be disclosed. If you have any questions or suggestions, you may contact the project principal investigator.

Project Principal Investigator:

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A) Demographic Characteristics

Item	Response
Age	
Field of study	
Semester	
Marital status	☐ Single ☐ Married
Place of birth	
Mother's occupation	
Father's occupation	
Father's education level	

Mother's education level	
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B) Main Questionnaire Items

Instructions for the following tables:

Please read the items in each domain carefully and thoughtfully, and answer based on your knowledge and personal opinion. There are no rights or wrong answers; your honest opinion will help improve teaching, welfare facilities, and student services.

*For each item, please select one of the following options: Very high / High / somewhat high / Low / Very low

Domain I: Academic Advisors

Row	Item	Very low	Low	Moderate	High	Very high
1	My advisor professor is always accessible.					
2	My advisor professor helps me set goals and plan for my future tasks.					
3	My advisor professor is aware of my educational needs.					
4	My advisor professor allocates sufficient time to discuss and resolve my academic problems.					

Domain II: Faculty Members

Row	Item	Very low	Low	Moderate	High	Very high
1	During lectures, faculty members take into account individual differences among students.					
2	Faculty members are available after classes and during office hours.					
3	All faculty members possess a high level of knowledge in their respective specialties.					
4	Final exams are consistent with the content taught by the faculty members.					
5	Faculty members employ diverse teaching methods during instruction.					
6	Faculty members treat students as respected individuals.					

Domain III: Educational Services

Row	Item	Very low	Low	Moderate	High	Very high
1	The content of the courses sufficiently enhances my key knowledge and skills.					
2	Classroom space is appropriate for the course content.					
3	Classes are always held regularly.					
4	The prerequisite courses offered by the faculty are logical and appropriate.					
5	Student empowerment workshops at the faculty are conducted with good quality and quantity.					
6	The registration and course selection process is completely clear and easy to perform.					
7	Information regarding all processes (e.g., registration, course selection, transfer requests) and other student needs is provided via the faculty website or education board.					

Domain IV: Auxiliary Educational Services

Row	Item	Very low	Low	Moderate	High	Very high
1	Central library staff are accessible and perform positively in delivering services.					
2	The library resources and services at the university are sufficient.					
3	Facilities for computer and internet access are adequate.					
4	Available hardware and laboratory equipment at the university are up-to-date.					
5	The university provides sufficient study halls for students.					
6	Orientation services provided to newly admitted students help them adapt more quickly.					
7	The staff at the faculty's education department perform well.					
8	Department heads are accessible to students.					
9	The faculty feels a sense of responsibility toward students.					

10	Students can easily report their academic complaints to the relevant authorities.					
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Domain V: Welfare Facilities

Row	Item	Very low	Low	Moderate	High	Very high
1	The study stipend (salary) of students meets their needs.					
2	The university dormitory is a quiet and suitable place for students to spend their leisure time.					
3	University welfare facilities are adequate and sufficiently meet students' needs.					
4	The green space allocated to students is sufficient and appropriate.					
5	Adequate services are provided within the university to secure housing and accommodation for students.					
6	Sports facilities are available to students on campus.					
7	The quality of food and the university cafeteria is adequate.					
8	Necessary facilities for students to continue their education are provided.					
9	The university provides necessary facilities to identify, develop educationally, and motivate top and gifted students.					

Domain VI: Cultural Facilities

Row	Item	Very low	Low	Moderate	High	Very high
1	The university counseling center provides appropriate and effective services to students.					
2	The university has provided equal access to student loans for all students.					
3	The university regularly organizes cultural and artistic competitions.					
4	Recreational and pilgrimage trips are regularly organized by the university.					
5	The university regularly organizes sports					

	competitions.					
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